



# BIACHEM LIMITED

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## **QUALITY POLICY STATEMENT.**

It is the established policy of the Biachem Group to undertake the activities of the procurement and distribution of chemical products on behalf of itself and its principals to meet their customers' specified requirements. These activities will be conducted in strict conformance with the company's Quality System and the requirements of ISO 9001, FEMAS, relevant regulatory requirements and appropriate Health and Safety legislation.

## **ORGANISATIONAL GOAL**

The organisational goal of Biachem Group is to provide its customers with a quality service for the procurement and distribution of chemical products which exceeds their expectations whilst providing a safe and reliable service. This goal shall be realised through continued review and continual improvement in the process affecting delivery of service and product. *Management objectives and targets shall be set and progressed through the management and performance review system.*

## **SUPPORTING STATEMENT.**

Adherence to this policy involves every aspect of the company's business. It is therefore essential that each employee conforms to the authorised Quality Procedures which make up the requirements of the Quality System.

The purpose of the Management Policy Manual is to describe how this policy is put into effect, to give instructions and guidance to employees whose actions affect product quality, and to provide a picture of overall quality endeavour within the company.

It is important that all employees understand and meet the requirements of their tasks. They must also recognise their responsibility to identify problems that prevent them doing this, or to have the requirements changed accordingly.

Due to the nature of Quality Assurance, this quality system cannot be fully comprehensive and the company publishes it in the knowledge that, in the long run, the quality and safety of its service and its reputation depends on the everyday actions of all those in its employ.

R Beaumont, Managing Director.